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We offer:

- » Comprehensive healthcare services for adults living with HIV/AIDS
- » Post-acute rehabilitation for all adults
- » Behavioral counseling & coaching
- » Social Services
- » OT, PT, Art therapy
- » Wound care
- » Pain management / palliative care
- » Chiropractic services
- » Pastoral care
- » Daily residential activities

ONLINE NOW!! Broadway House's 2017 Annual Report can be viewed at broadwayhouse.org

We Want to Hear From You!







On a quarterly basis, one of our staff members will be reaching out to you via phone or US Mail to find out if you have any resident care concerns or problems related to other services we provide. Broadway House strives to deliver the highest level of care possible but in order to do that, we need your input and support. In addition to your input, we also include residents' too. The short survey will take 3-5 minutes to complete. Thank you for your cooperation in advance!!

Lois Beatty, Director, Quality







UPDATE

SUMMER 2018

Broadway House Earns Ratings for Excellence

roadway House for Continuing Care recently concluded its annual survey with the New Jersey Department of Health resulting in a deficiency-free survey for the second year in a row.

The inspection team conducted a comprehensive review of Broadway House's programs and services in accordance with CMS Federal and NJ State regulations. Teams evaluated all aspects of resident care and facility procedures and practices including patient care, resident rights, infection control, dietary services, behavioral health management, physical plant and life safety, emergency preparedness, medication management and staff training, licensing and education.

The skilled nursing center achieved Providigm's 2018 Advanced QAPI Accreditation based on standards of excellence in continuously improving quality of care for its residents. The program is the first national accreditation program for quality assurance/ performance improvement for nursing centers. Broadway House has achieved Basic Accreditation since 2014. Advanced Accreditation is distinguished by increased PI activity which affords a significantly higher level of quality.

"These ratings are a result of our intense every day focus on quality care and the extraordinary work of our interdisciplinary team," said James Gonzalez, President/CEO. "Our commitment is to continually improve the care we provide."



RACHEL S. JASLOW, MA, AT-R, DCP 2018 Lester Z. Lieberman Humanism in Healthcare Award



achel Jaslow, Broadway House's art therapist, was selected to receive the Healthcare Foundation of NJ's 2018 Lester Z. Lieberman Humanism Award. The award recognizes healthcare employees who treat patients and their families with exceptional compassion and kindness and infuse these exemplary practices into healthcare. Rachel joined Broadway House in 2005 and over the years, has affected the lives of residents with her innovative art programs. She has also mentored art therapy students from many colleges/ universities including Caldwell University where she is highly regarded.

CEO CORNER



James Gonzalez, MPH, FACHE, LNHA President/CEO

I recently had the privilege to attend and graduate from the Newark Division of the FBI's 13th Annual Citizen's Academy. The FBI Citizen's Academy is a 7-week program designed to afford community leaders an inside look at the FBI. During the Academy, we were introduced to the structure and operation of a FBI field office; we learned from agents who stop terrorists, talk violent people into surrender, train bomb sniffing dogs and share tools with state and local police departments. We also underwent firearms training and

simulated tactical scenarios. Classes are taught by FBI executives, managers and senior staff.

The Citizens Academy works to introduce members of the public to agents and

to dispel myths about the agency. Community leaders have the opportunity to give input to help the FBI be more responsive to their constituency. It's a look inside a great organization that not everyone gets to see.



(L to R): Gregory W. Ehrie, FBI Special Agent in Charge, Newark, James Gonzalez; Michael Cali, FBI Intelligence Analyst

Staff Receives Certification



s a Ryan White Grant recipient, Broadway
House staff must complete a certification
course in Medical Case Management Training.
The training is sponsored by Newark EMA Ryan
White Part A Program, City of Newark Department of
Health and Community Wellness. Staff that achieved
certification were (L to R): Debra Russell, counselor;
Safwat Sharobeem, social worker, Gloria Horton,
director, social services.

CEO Contract Renewed

he Broadway House Board of Trustees has renewed President/ CEO James Gonzalez's contract for three years through August 2021. Gonzalez has held this position since 2000. Previously he served as Assistant Vice President of Administration at University Hospital UMDNJ and due to his outstanding achievements in this role, was tapped to take on the challenging lead position at Broadway House. He transformed employee-management relations, increased admissions and enabled the struggling facility to achieve financial stability. He improved the physical environment of Broadway House and spearheaded a facility expansion. Today, Broadway House is a CMS 5-Star

rated facility with numerous awards for quality assurance and performance improvement, best care practices and staff achievement. Broadway House has maintained a strong presence in Newark's North Ward and the depth and breadth of Gonzalez's commitment to quality healthcare and the development of healthier communities is demonstrated by the leadership role he's taken for decades in the Newark community.

He is a member of the Greater Newark Health Care Coalition Board, board member St. James FQHC and Christo Rey High School Newark, founding member of the North Ward Homeowners & Merchants Association; member, Admissions Committee, Hackensack Meridian Health School of Medicine at Seton Hall University. In 2017, Gonzalez was honored by the American College of Healthcare Executives (Distinguished Service Award) and the Hyacinth Foundation (Hyacinth Award).

Jim's management skills and his gift of being able to help people find and nurture the very best in their nature have provided hundreds of staff, students and colleagues the opportunity to grow in their professions and realize the joy and satisfaction of helping others.

Destination: New Orleans

ois Beatty, Director of Quality and Mary Lugo, Social Services, attended The American Health Care Association's Quality Summit in New Orleans for Broadway House's achievement of the AHCA Quality Initiative Recognition Program. Broadway House attained 4 of the 8 AHCA Quality Initiative Goals thereby improving the lives of the residents served which is what the Quality Initiative is ultimately about!



Lois Beatty (L), Damary Lugo

Love Lives On Remembrance Ceremony

We remember and honor those who have passed.



s part of the Palliative Care
Program, Remembrance
Ceremonies are held to honor the
deceased and bereaved family members,
other residents and staff. The May
Ceremony included a release of white
doves and planting of a memory tree in
the Broadway House garden.